

Objective

- To fulfill your technological needs with creativity and precision.

Experience

- **IT Technician** E-Z Rent-A-Car Orlando, FL (June 2007 - Present)
 - Implemented IPv6-enabled WAN using OpenWRT embedded Linux routers, and the Tinc VPN daemon, creating more uptime.
 - Developed USB installer for a customized, internal-use Ubuntu installation, allowing for machines free of optical media.
 - Reverse engineered Windows CE based scan-brick computers and developed automated installation and repair scripts, allowing full use of a large investment.
 - Helped manage ~200 internal DNS names for servers, workstations, printers and routers.
 - Helped develop new DNS and network infrastructure to replace the deprecated system in use.
 - Wrote several CGI applications including an IPv6/IPv4 ping visualization tool, an ink invoice generator and a hardware maintenance database.
 - Provided on-call technical support 24/7 for full length of employment.
 - Traveled to off-site locations to retrofit old hardware and assist in location moving.
 - Managed remote installation of ~30 network printers using SSH proxying and firefox to create a more stable work environment.
 - Managed ordering of consumables such as toner and standard forms and implemented new, more efficient record keeping methods to save both time and money.
- **Rental Agent** E-Z Rent-A-Car Orlando, FL (November 2008 - February 2009)
 - Worked in car release and return area, interacting directly with customers, in addition to regular IT duties.
 - Performed on-site technical support for our largest location at Orlando International Airport.
 - Became familiarized with rental process and also observed equipment performance and employee reaction to malfunctions.
 - Utilized above findings to write a five page assessment of IT needs and infrastructural changes to be submitted to company executives.

Skills & Proficiency

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| • HTML/XHTML | <i>Self-taught, W3C Compliance</i> | 7 Years | Expert |
| • CSS | <i>Self-taught, W3C Compliance</i> | 5 Years | Advanced |
| • Linux | <i>Slackware, Ubuntu, Embedded OpenWRT</i> | 5 Years | Advanced |
| • Windows | <i>XP, Vista, Server(2000, 2003, 2008), CE</i> | 8 Years | Intermediate |
| • Networking | <i>Hardware, VPN, IPTables, SSH, RDP, VNC, FTP, DNS, Ping, Traceroute</i> | 2.5 Years | Intermediate |
| • Perl | <i>CGI Applications, Scripting</i> | 2.5 Years | Intermediate |
| • IPv6 | <i>WAN Construction, IPv6 Internet</i> | 2 Years | Intermediate |